

Email form to: techs@intermountainbiomed.com

Complete, email and include a copy of this form with the instrument(s) you are sending in for repair.
 Use your shipment tracking number as your Return Martial Authorization (RMA) number.

Please fill in the following information:

Return Martial Authorization (RMA) number	
Type of Instrument:	
*Main Unit S/N:	
Today's Date (Notification Date):	
List all included Accessories (Required)	

***Main Unit Serial Numbers must be provided to track repairs.**

Send your instrument via a courier such as Federal Express or UPS. This will provide a tracking number if your shipment is lost.
 We recommend that the instrument(s) is securely packed to prevent damage during shipping.

Customer Information

Customer Facility:				
Contact Person				
Email:				
Phone Number:				
Ext:				
Ship-To Address:				
Street:				
City:	State:	Zip Code:		

Repair Information

***You may be contacted for further details.**

Reported Problem with the device: Provide as much information as possible.	
---	--

Please indicate if a quote is needed before we proceed with repair.	Yes / No
---	----------

NOTE: If the decision is made not to repair the instrument after an estimate has been provided, it will be shipped back and there will be a flat rate assessed for processing and return shipping.

**Technical Services Repair Facility
 Intermountain Biomedical Services
 9499 South 670 West, Sandy UT 84070**